Town of Sandy Creek Water Districts Newsletter

November 2016

Town Board Members	Hello Water Users, We hope you had a great summer! Here are some friendly reminders for this upcoming winter season.		
Nancy Ridgeway			
Ruth E. Scheppard	Please be aware of the Office hours for the Water Clerk , which are listed below:		 As a reminder, it is a violation to tamper with curb stops. Only those authorized by the Town of
Nola J. Gove			
Dave Warner	Monday Tuesday	9AM to 3PM 9AM to 3PM	authorized by the Town of Sandy Creek can operate the curb stops. When
John Wood, Jr.	Wednesday Friday	9AM to 3PM 9AM to 3PM	winterizing your properties you can shut the water off at the meter pit.
Water Advisory	When temperatures fall below zero degrees for multiple days, please leave		 To help the fire department with any emergency that
Committee			
Norma Newman	a pencil lead sized stream of water from one tap		may occur, homeowners are encouraged to assist
Roy Narish	inside your residence running at night.		us with snow removal and are asked to help keep fire
Cindy Love Wayne Miller			hydrants free of objects
Pat McDougal	 Homeowners, please check your homes 		(i.e. vehicles, boats, landscaping, etc.).
Cheryl Yerdon	frequently for leaks (i.e. toilets running, dripping faucets, etc.). The Town is not responsible for leaks on the homeowner's side of the curb stop. We read our meters every six (6) months, in April and October. We may not know about a leak or issue until		 Our water bills are due in
			 Our water bills are due in May and November. Water bills can be paid in the water clerk's office or by mail. We accept cash, check, or money orders. Unfortunately, we do not accept debit or credit cards. Any unpaid water

our next meter reading.

Department if you feel you

Contact the Water

may have a leak.

charge added if unpaid after 30 days.

bills will have a 15%

Town of Sandy Creek

1992 Harwood Dr. PO Box 52 Sandy Creek, NY 13145-0052

MAIN PHONE: (315) 387-5456

FAX: (315) 387-2702

Town Hall Phone Directory

Code Enforcement Ext. 2 Sole Assessor Ext. 3 Water Clerk Ext. 4 Town Supervisor Ext. 5 Town Clerk Ext. 6 Historian Ext. 7 Highway Barn Ext. 8 Court Ext. 9

Water Clerk Office Hours

Monday: 9am to 3pm Tuesday: 9am to 3pm Wednesday: 9am to 3pm Friday: 9am to 3pm.

- Water bill payments can be made payable to the Town of Sandy Creek.
- We <u>DO NOT</u> accept debit or credit cards.
- We accept cash, check, or money orders.
- Payments sent by mail can be sent to: Town of Sandy Creek Water Department PO Box 52 Sandy Creek, NY 13145-0052
- If you need assistance on how to read your water bills please contact the Water Department.
- Please allow at least two days' notice for all water turn on/offs.
- It is the responsibility of the property owner to know when water bills are due. We cannot control how quickly the USPS delivers the mail.

- Water Advisory Committee meetings are held on the last Monday of each month at 6pm. The meetings are held at the Sandy Creek Town Hall.
- Sandy Creek is pleased to inform you that the Town of Richland's water was awarded 1st place in the county, 1st place in the Region, and 3rd place in the State.
- The town board meetings are held on the second Wednesday of each month at 7pm, at the Town Hall.
- It is up to the water customers to make sure that we have correct contact information. In case of an emergency or issue we need a way to contact you!

Water Department Contact Information

Water Superintendent

Mike Kastler Phone: (315)771-3316 Email: scwatersupt@yahoo.com Water Operator Eric Pappa Phone: (315)427-1123

Water Billing & Collection Clerk Brittany Washburn Phone: 315-387-5456 Ext. 4 Email scwaterclerk@frontier.com