

April 2016

Town of Sandy Creek Water Districts Newsletter

Town Board Members

- Nancy Ridgeway
- Ruth E. Scheppard
- Nola J. Gove
- Dave Warner
- John Wood, Jr.

Water Advisory Committee

- Norma Newman
- Roy Narish
- Cindy Love
- Patricia McDougal
- Wayne Miller
- Cheryl Yerdon

Hello Water Users,
We hope that you all had a tolerable winter season.

Please be aware of the Office hours for the **Water Clerk**, which are listed below:

Monday	9AM to 3PM
Tuesday	9AM to 3PM
Wednesday	9AM to 3PM
Friday	9AM to 3PM

For true water emergencies please contact our Water Operator, Eric Pappa. Eric can be reached at 315-427-1123. If you cannot reach him and it is after hours, please contact the Water Superintendent, Mike Kastler at 315-771-3316.

Reminders

- All water bills are due every six months in May and November.
- It is the responsibility of the property owner to know when water bills are due.
- We cannot control how quickly the USPS delivers the mail.

Reminders Continued

- We do accept cash, check, or money orders.
- **We do not accept debit or credit cards.**
- Please keep hydrants clear of shrubbery, and other large objects.
- Water Advisory Committee meetings are held on the last Monday of each month at 6pm. The meetings are held at the Sandy Creek Town Hall.
- Please allow at least two days' notice for all water turn on/off's.
- Water bills can be paid at the Town Hall with the Water Clerk, or by mail.
- Payments sent by mail can be sent to:
Town of Sandy Creek
Water Department
PO Box 52
Sandy Creek, NY 13145-0052

Town of Sandy Creek

1992 Harwood Dr.
PO Box 52
Sandy Creek, NY 13145-0052

MAIN PHONE:
(315) 387-5456

FAX:
(315) 387-2702

Town Hall Phone Directory

Code Enforcement Ext. 2
Sole Assessor Ext. 3
Water Clerk Ext. 4
Town Supervisor Ext. 5
Town Clerk Ext. 6
Historian Ext. 7
Highway Barn Ext. 8
Court Ext. 9

Town Website
<http://www.sandycreekny.us>

Water Clerk Office Hours

Monday: 9am to 3pm
Tuesday: 9am to 3pm
Wednesday: 9am to 3pm
Friday: 9am to 3pm.

Schedule of Fees – Applicable on Water Bills

Service / Fee	Accepted Charge
Late Fee – After 30 Days	15% of Total Bill
Termination Fee- After 60 days of Non-Payment	\$50
Re-Activation Fee	\$50
Frozen/Damaged Meter Fee	\$25 + Cost of Parts
Early Meter Reading Fee	\$25
Water On or Off	\$25 (after 1 free per year)
Permanent Disconnection Fee	\$25
Returned Check Fee	\$20
Thawing of Laterals	\$100
Inspection Fee	\$50
New Service Connection Fee	\$500

Any outstanding water bills after October 1st will be levied on the property owner's tax bill.

Water Department Contact Information

Water Superintendent
Mike Kastler
Phone:
315-771-3316

Water Billing & Collection Clerk
Brittany Washburn
Phone:
315-387-5456 Ext. 4
Email
scwaterclerk@frontier.com

Water Operator
Eric Pappa
Phone:
315-427-1123