

November 2015

# Town of Sandy Creek Water Districts Newsletter

## *Town Board Members*

- Nancy Ridgeway
- Ruth E. Scheppard
- Nola J. Gove
- Kevin Halsey
- John Wood, Jr.

## *Water Advisory Committee*

- Norma Newman
- Roy Narish
- Karen Galloway
- Jim Forsyth
- Wayne Miller

Hello Water Users,

We hope you had a great summer! Sadly, winter is almost upon us. With that being said many of you will be leaving, or have left, for the winter. Here are some friendly reminders for this upcoming winter season.

- When temperatures fall below zero degrees please leave a pencil lead sized stream of water from one tap inside your residence running at night. \* We will address per account if there is an overage of water usage due to running water for cold weather.
- Homeowners, please check your homes frequently for leaks (i.e. toilets running, dripping faucets, etc.). The Town is not responsible for leaks on the homeowner's side of the curb stop. We read our meters every six (6) months, in April and October. We may not know about a leak or issue until our next meter reading. Contact the Water Department if you feel you may have a leak.
- As a reminder, it is a violation to tamper with curb stops. Only those authorized by the Town of Sandy Creek can operate the curb stops. When winterizing your properties you can shut the water off at the meter pit.
- To help the fire department with any emergency that may occur, homeowners are encouraged to assist us with snow removal and are asked to help keep fire hydrants free of objects (i.e. vehicles, boats, landscaping, etc.).
- Our water bills are due in May and November. Water bills can be paid in the water clerk's office or by mail. We accept cash, check, or money orders. Unfortunately, we do not accept debit or credit cards. Any unpaid water bills will have a 15% charge added if unpaid after 30 days.

## **Town of Sandy Creek**

1992 Harwood Dr.  
PO Box 52  
Sandy Creek, NY 13145-0052

**MAIN PHONE:**  
(315) 387-5456

**FAX:**  
(315) 387-2702

### **Town Hall Phone Directory**

Code Enforcement Ext. 2  
Sole Assessor Ext. 3  
Water Clerk Ext. 4  
Town Supervisor Ext. 5  
Town Clerk Ext. 6  
Historian Ext. 7  
Highway Barn Ext. 8  
Court Ext. 9

### **Water Clerk Office Hours**

Monday: 9am to 3pm  
Wednesday: 9am to 3pm  
Friday: 9am to 3pm.

- Water bill payments can be made out to the Town of Sandy Creek.
- If you need assistance on how to read your water meters please contact the Water Department.
- The January tax bill EDU charge includes the mortgage of the project which is divided by the total number of EDU's in the project and an operation and maintenance charge. O&M charges are adjusted annually for each water district.
- Consequently, you may see a fluctuation of the EDU charge each January on your tax bill.
- Water District #2 is scheduled to be completed in December. There may still be some restoration work to be completed in the spring
- To date all water samples are in compliance with NYS Department of Health.
- Pictured below, is the Town of Sandy Creek's water tower located on Weaver Rd.



## ***Water Department Contact Information***

**Water Superintendent**  
Mike Kastler  
Phone:  
(315)771-3316  
Email:  
scwatersupt@yahoo.com

**Water Operator**  
Eric Pappa  
Phone:  
(315)427-1123

**Water Billing & Collection Clerk**  
Brittany Washburn  
Phone:  
315-387-5456 Ext. 4  
Email  
scwaterclerk@frontier.com