

November 2016

Town of Sandy Creek Water Districts Newsletter

Town Board Members

Nancy
Ridgeway

Ruth E.
Scheppard

Nola J.
Gove

Dave
Warner

John Wood,
Jr.

Water Advisory Committee

Norma Newman

Roy Narish

Cindy Love

Wayne Miller

Pat McDougal

Cheryl Yerdon

Hello Water Users,

We hope you had a great summer! Here are some friendly reminders for this upcoming winter season.

Please be aware of the Office hours for the **Water Clerk**, which are listed below:

Monday	9AM to 3PM
Tuesday	9AM to 3PM
Wednesday	9AM to 3PM
Friday	9AM to 3PM

- As a reminder, it is a violation to tamper with curb stops. Only those authorized by the Town of Sandy Creek can operate the curb stops. When winterizing your properties you can shut the water off at the meter pit.
- To help the fire department with any emergency that may occur, homeowners are encouraged to assist us with snow removal and are asked to help keep fire hydrants free of objects (i.e. vehicles, boats, landscaping, etc.).
- Our water bills are due in May and November. Water bills can be paid in the water clerk's office or by mail. We accept cash, check, or money orders. Unfortunately, we do not accept debit or credit cards. Any unpaid water bills will have a 15% charge added if unpaid after 30 days.
- When temperatures fall below zero degrees for multiple days, please leave a pencil lead sized stream of water from one tap inside your residence running at night.
- Homeowners, please check your homes frequently for leaks (i.e. toilets running, dripping faucets, etc.). The Town is not responsible for leaks on the homeowner's side of the curb stop. We read our meters every six (6) months, in April and October. We may not know about a leak or issue until our next meter reading. Contact the Water Department if you feel you may have a leak.

Town of Sandy Creek

1992 Harwood Dr.
PO Box 52
Sandy Creek, NY 13145-0052

MAIN PHONE:
(315) 387-5456

FAX:
(315) 387-2702

Town Hall Phone Directory

Code Enforcement Ext. 2
Sole Assessor Ext. 3
Water Clerk Ext. 4
Town Supervisor Ext. 5
Town Clerk Ext. 6
Historian Ext. 7
Highway Barn Ext. 8
Court Ext. 9

Water Clerk Office Hours

Monday: 9am to 3pm
Tuesday: 9am to 3pm
Wednesday: 9am to 3pm
Friday: 9am to 3pm.

- Water bill payments can be made payable to the Town of Sandy Creek.
- **We DO NOT accept debit or credit cards.**
- We accept cash, check, or money orders.
- Payments sent by mail can be sent to:
Town of Sandy Creek
Water Department
PO Box 52
Sandy Creek, NY 13145-0052
- If you need assistance on how to read your water bills please contact the Water Department.
- Please allow at least two days' notice for all water turn on/off's.
- It is the responsibility of the property owner to know when water bills are due. We cannot control how quickly the USPS delivers the mail.
- Water Advisory Committee meetings are held on the last Monday of each month at 6pm. The meetings are held at the Sandy Creek Town Hall.
- Sandy Creek is pleased to inform you that the Town of Richland's water was awarded 1st place in the county, 1st place in the Region, and 3rd place in the State.
- The town board meetings are held on the second Wednesday of each month at 7pm, at the Town Hall.
- It is up to the water customers to make sure that we have correct contact information. In case of an emergency or issue we need a way to contact you!

Water Department Contact Information

Water Superintendent
Mike Kastler
Phone:
(315)771-3316
Email:
scwatersupt@yahoo.com

Water Operator
Eric Pappa
Phone:
(315)427-1123

Water Billing & Collection Clerk
Brittany Washburn
Phone:
315-387-5456 Ext. 4
Email
scwaterclerk@frontier.com